

FISHERS ISLAND

Fishers Island Customer
Portal Overview

UTILITY CO.

EST. 1918

Dashboard

The menu line contains your customer name, a URL link for paying your bill online, a language option, and the ability to sign out of the portal



Dashboard

Usage Details

Meters

Settings

Customer 1100119 Meter 94632032

Billing Cycle Usage	Billing Cycle Data	Billing Cycle Threshold	Alerts				
<table border="1"><tr><td>Current</td><td>Previous</td></tr><tr><td>28,650.58 kWh</td><td>28,593.20 kWh</td></tr></table>	Current	Previous	28,650.58 kWh	28,593.20 kWh	<p>Current billing cycle Jul 1 2024 to date 28,650.58 Kilowatt Hours</p> <p>Previous billing cycle Jun 1 2024 - Jun 30 2024 28,593.20 Kilowatt Hours</p>	<p>Receive alerts when you use too much electricity during your billing cycle</p> <p>Configure</p>	<p>No alerts found.</p>
Current	Previous						
28,650.58 kWh	28,593.20 kWh						
Meter #94632032	Meter #94632032	Meter #94632032	Meter #94632032				
28,650.58 kWh used this billing cycle	28,650.58 kWh used this billing cycle	Not configured	0 Alerts in the past 60 days				

Notifications

Posted 05/17/2024 Please look around and explore your usage and personal alerts.

The navigation menu allows you to navigate between your Dashboard, Usage Details, Meter Details, and other Settings



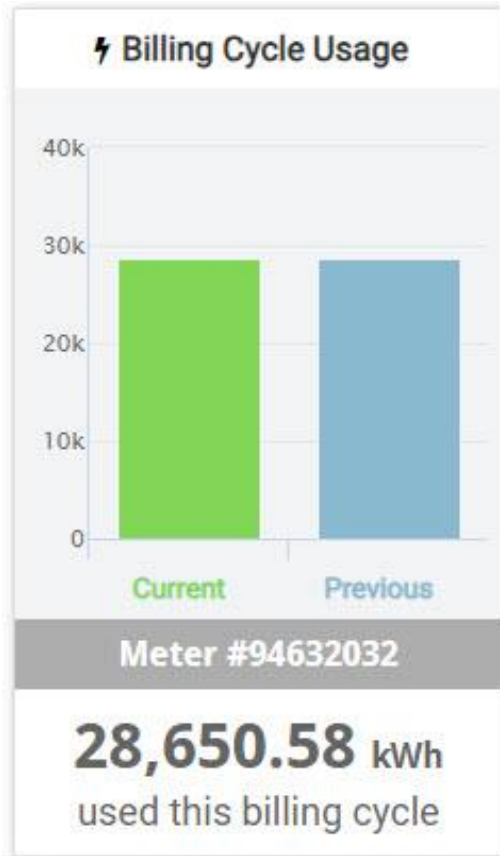
The customer information bar displays your customer name and address, a drop-down list of account numbers associated with your customer name, and any meter numbers or nicknames



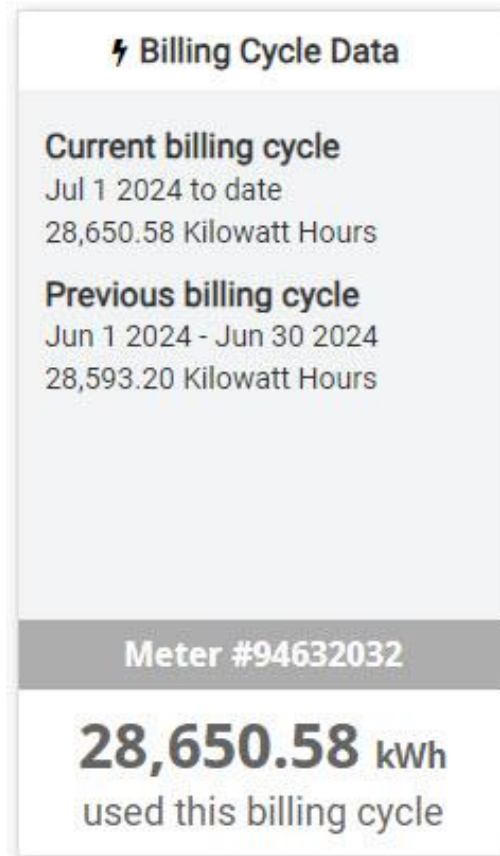
The content area displays information associated with the selection made from the navigation menu. As **Dashboard** is the current selection, its information is currently displayed.



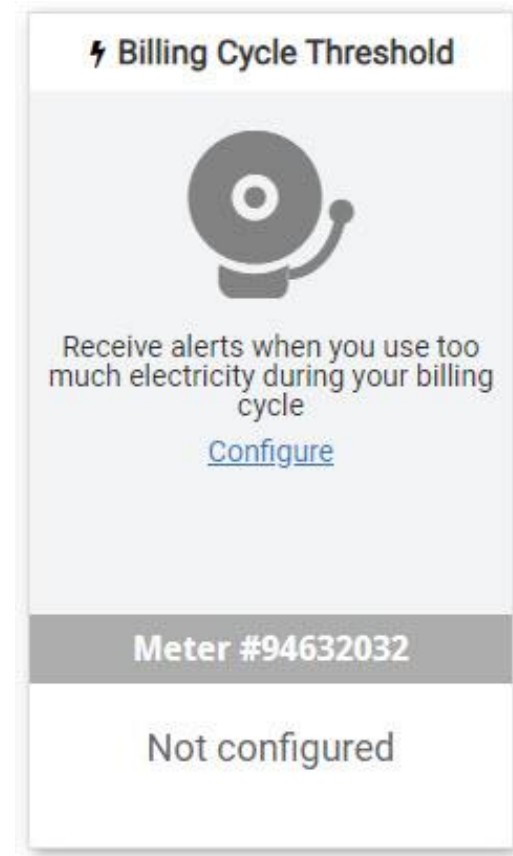
Widgets



Billing cycle usage displays a bar graph showing the number of units (e.g. kWh) used during the customer's billing cycle



Billing cycle data displays the dates of the customer's current billing cycle along with the number of units (e.g. kWh) used during this time frame

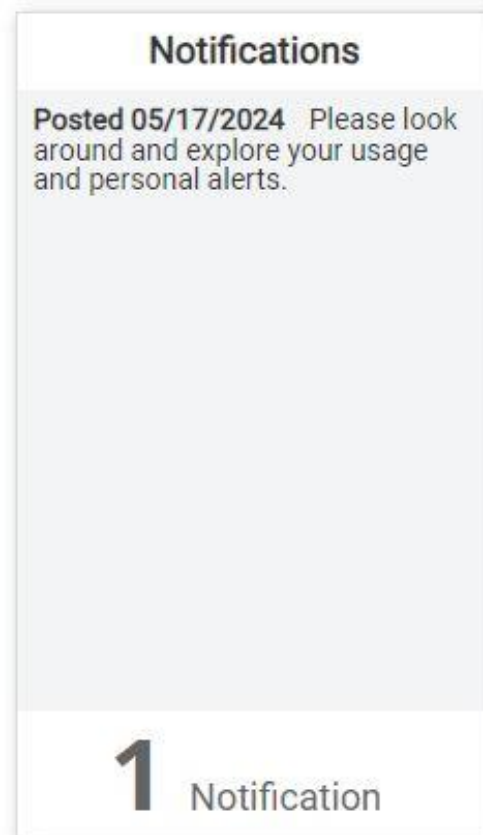


Billing cycle threshold provides the customer the ability to configure their usage alerts. Alerts are posted when too much electricity is used over the amount specified by the customer during their billing cycle (see also **Settings > Usage Alerts**)

Widgets

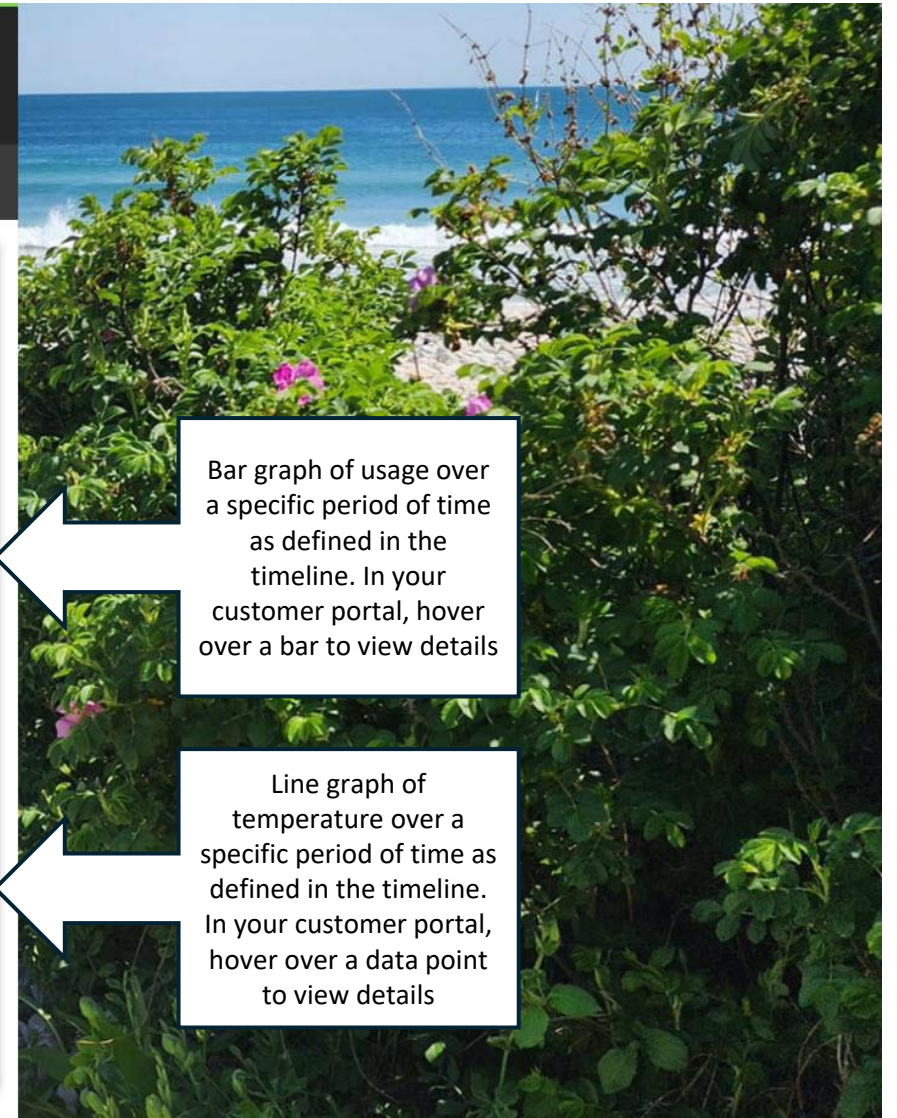
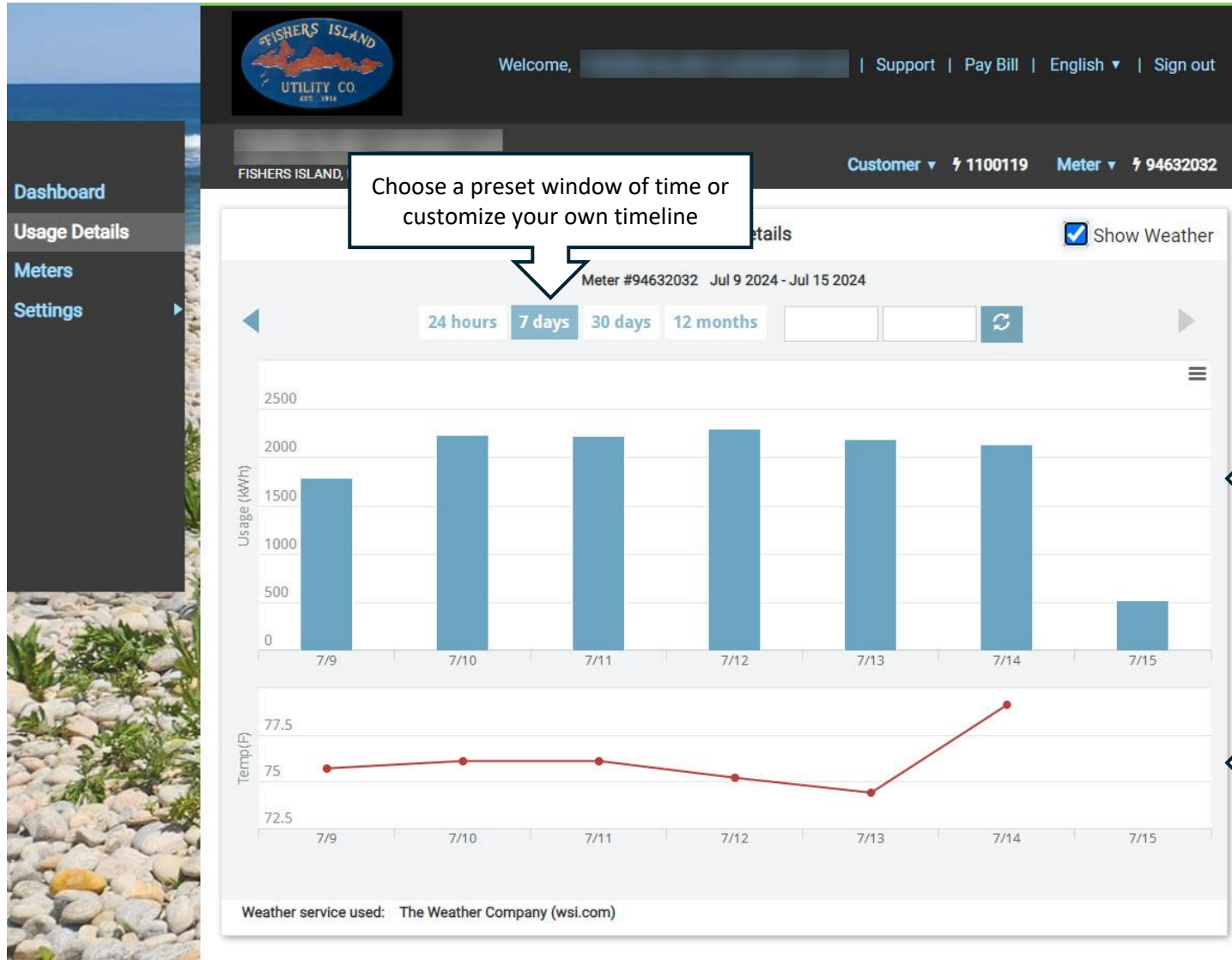


Alerts displays the alerts that meet the criteria as configured in **Usage Alerts**



Notifications displays any messages that the utility wishes to broadcast to a customer or multiple customers

Usage Details



Meters

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FISHERS ISLAND, NEW YORK

Customer ▾ ⚡ 1100752 Meter ▾ ⚡ 1N6040424339

⚡ Electric Meter Details

Monitor meter activity and manage meter settings in one place.

Meter #1N6040424339

Add a Nickname

[Usage Details](#) [Dashboard](#)

0 Alerts [Add Recipients](#)

Today	Billing Cycle
To Date —	To Date 250 kWh
Average 20 kWh	Average —
Add Alert	Add Alert

Displays the days usage up to the time displayed. You can add an alert by clicking this button which will link to **Usage Alerts**

Displays the average usage during the customer's billing cycle. At least three cycles are needed in order for an average to be reported

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Settings

From the **Usage Alerts** screen, you can set up alerts for your **Billing Cycle Usage**, **Daily Usage**, **Multi-Day Alert**, for your usage over a seven-day period, or override your normal daily alert usage with a **Vacation Alert**

- Dashboard
- Usage Details
- Meters
- Settings
- Usage Alerts
- Alert Recipients
- User Settings
- Units

The settings menu option expands into four addition sub-menu options

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FISHERS ISLAND, NEW YORK Customer ⚡ 1100752 Meter ⚡ 1N6040424339

⚡ Billing Cycle Usage Alert

i Alert me when a meter is using more than a given amount in a billing cycle.

Meter #1N6040424339 FISHERS ISLAND NEW YORK

Alert me when usage exceeds Usage kWh Enabled **Save**

⚡ Daily Usage Alert

i Alert me when a meter is using more than a given amount in a day.

Meter #1N6040424339 FISHERS ISLAND NEW YORK

Average Use 20.07 kWh

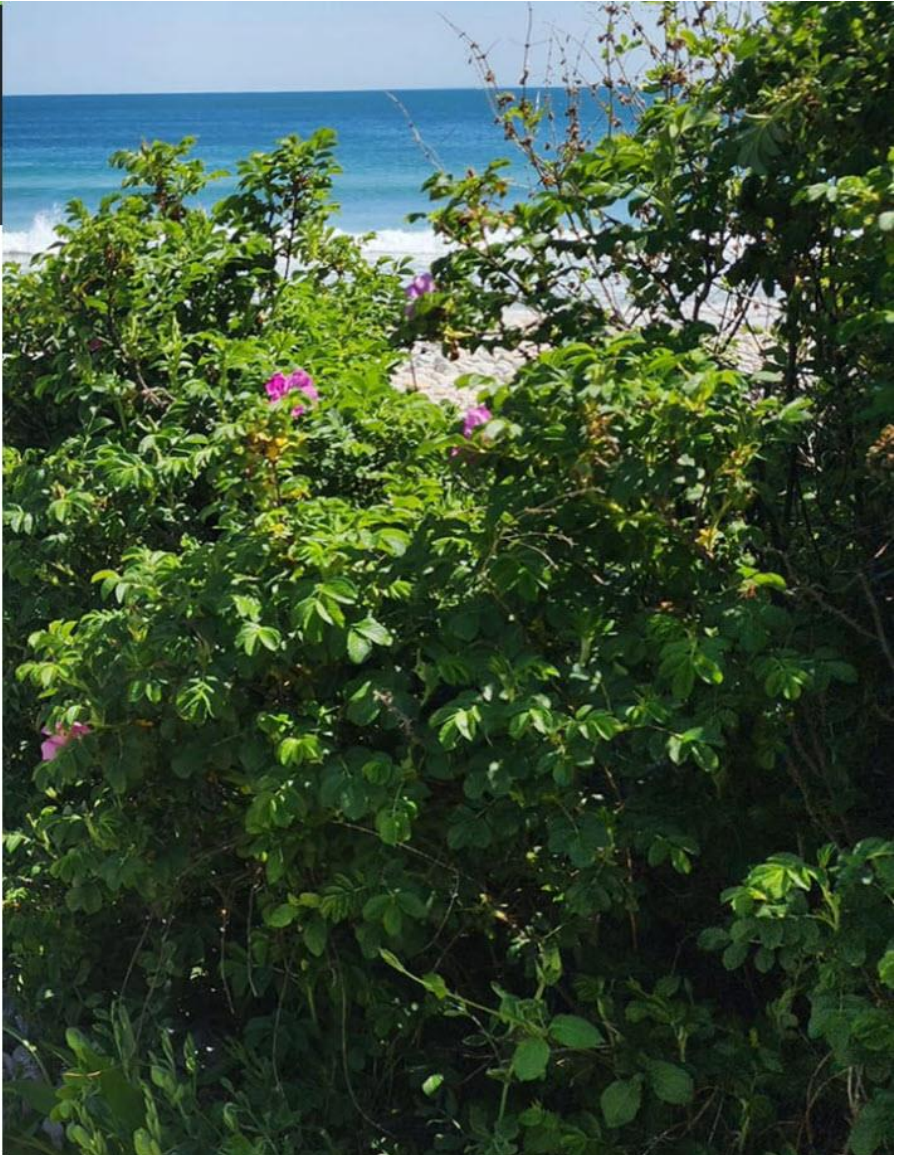
Alert me when usage exceeds Usage kWh Enabled **Save**

⚡ Vacation Alerts

i Temporarily override your normal daily alert usage.

Meter #1N6040424339 FISHERS ISLAND NEW YORK

Starting on Starting on Ending on Ending on Alert me when usage exceeds Usage kWh Enabled **Save**



Settings

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Welcome, [Redacted] | Support | Pay Bill | English ▾ | Sign out

FISHERS ISLAND, NEW YORK ([Redacted])

Customer ▾ ⚡ 1100752 Meter ▾ ⚡ 1N6040424339

Alert Recipients

📘 Configure which alerts you want to receive and add additional alert recipients.

(Customer Owner) Email [Redacted] [Edit](#)

⚡ Send email when Electric Meters report:

- Billing Cycle Overflow
- Daily Usage Overflow
- Vacation Overflow

[Add alert recipient](#)

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The Alerts Recipients Page allows you to configure which alerts you want to receive or to add additional alert recipients

Settings

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FISHERS ISLAND, NEW YORK

Customer ▾ ⚡ 1100752 Meter ▾ ⚡ 1N6040424339

User Settings

Manage your contact information, change your password and add new accounts.

Email address ?

[redacted]

[Done](#) [Customize which alerts and messages to receive](#)

[Change password](#)

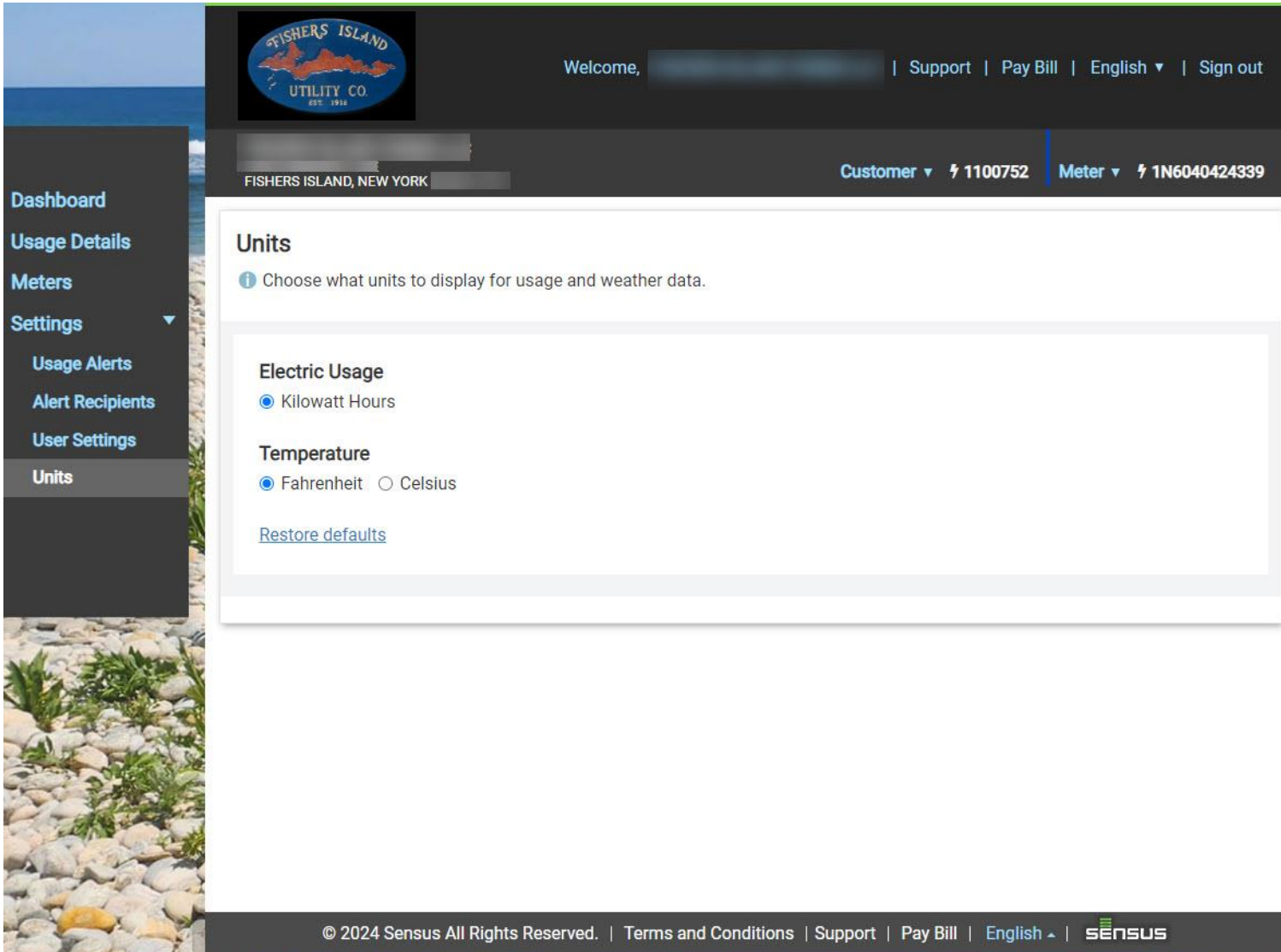
[Manage accounts](#)

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The User Settings Page allows you to manage your contact information, change your password, or add a new account

Settings



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FISHERS ISLAND, NEW YORK **Customer** ▼ ⚡ 1100752 **Meter** ▼ ⚡ 1N6040424339

Units

📘 Choose what units to display for usage and weather data.

Electric Usage

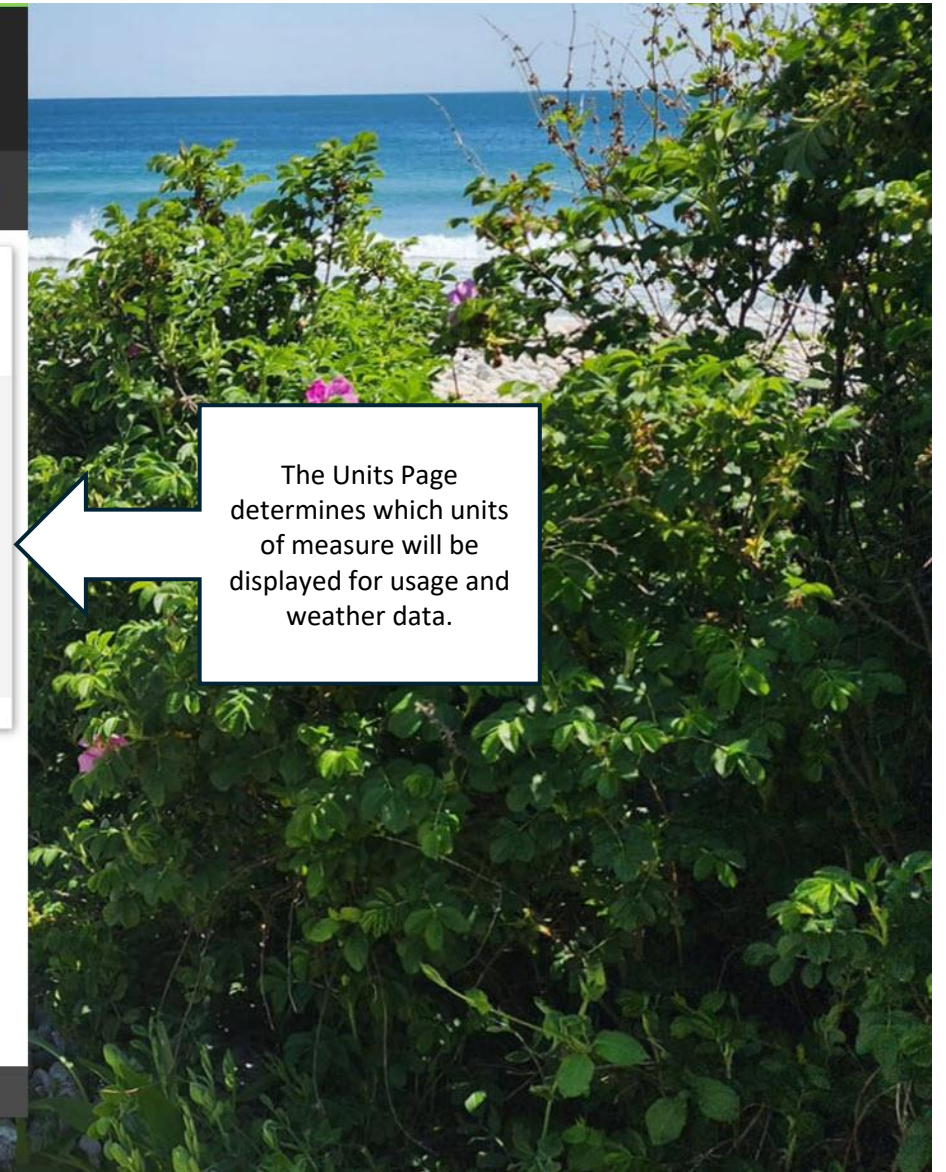
Kilowatt Hours

Temperature

Fahrenheit Celsius

[Restore defaults](#)

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The Units Page determines which units of measure will be displayed for usage and weather data.